

67th Annual SDHCA Fall Convention

“Quality Care - It’s A Whole New Ballgame”

The Sessions and Speakers:

Quality Care and Quality of Life Are Nothing New in the Game
Chris Qualm, Program Administrator, Office of Licensure & Certification, DOH

Solutions For Staffing Problems: It’s A Whole New Ballgame
Eric Haider, CEO/President, Person Centered Care, Inc.

How You Start ... Dictates Where You End...
Krisie Barron, LSW, Caregiver Specialist, Embrace

Supporting Staff Today Is A Whole New Ballgame
Krisie Barron, LSW, Caregiver Specialist, Embrace

Person Centered Care Next Level
Eric Haider, CEO/President, Person Centered Care, Inc.

Music and Memory: Improving Quality of Life With Personalized Music and Reducing The Use of Anti Psychotics
Stephanie Hoffman, Regional Director, Music and Memory
Teresa Haatvedt, Program Manager, SDFMC
Kayla Nielsen, Program Manager, SDFMC

LTC Quality Measures: A Guide to Data Analysis and Performance Improvement
Stefanie Corbett, Regulatory Specialist, HcPro

CMS RoP – Surveyor Guidance for Activities
Cat Selman, President, The Healthcare Communicators, Inc.

Going The Distance With Reporting in ALCs
Deb Carlson, RN, ALC Public Health Advisor, OLC, DOH
Jess Spencer, Complaint Coordinator/ Health Facilities Surveyor, OLC, DOH

CMS RoP – Surveyor Guidance for Medically Related Social Services
Cat Selman, President, The Healthcare Communicators, Inc.

Leadership – Caring Is NOT Enough in Assisted Living
Tracey Hughes, Regional Administrator, Caring Professionals

Ready or Not, PDPM is Here
Stefanie Corbett, Regulatory Specialist, HcPro

CMS RoP – Surveyor Guidance for Dementia Care
Cat Selman, President, The Healthcare Communicators, Inc.

Hitting The MDS Winning Run
Diana Weiland, RN, LTC Public Health Advisor, OLC, DOH
LaJeanne Armstrong, Complaint Coordinator/State RAI Coordinator, OLC, DOH

Surveyor Booth Review and Survey Playbook
Pam Evenson, MS, RD, LN, Senior Health Facilities Surveyor, OLC, DOH

AHCA/NCAL’s Solutions for Quality Care in ALCs
Meghan Karstetter, Quality Improvement Specialist, AHCA/NCAL

Assisted Living Cost Reports: Is Your Center Completing One?
Amanda Van Balen, Management Analyst, Office of Budget & Finance, DHS
Darin Ries, Audit Manager, Office of Budget & Finance, DHS

AHCA/NCAL’s Solutions for Quality Care in SNFs
Meghan Karstetter, Quality Improvement Specialist, AHCA/NCAL

SD Governor Forum, Presenters TBA



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Ramkota Hotel
Sioux Falls, SD

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www.sdhca.org